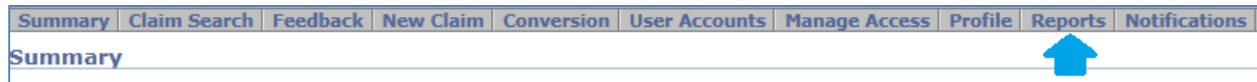


Place In Queue Report

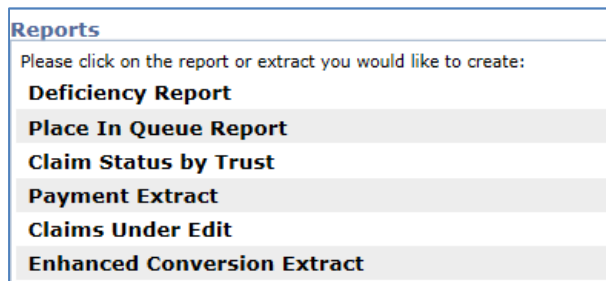
Objective

To identify the current *place in queue* for claims that have a status of **Ready to Review** or **Ready to Re-Review** and to determine the approximate length of time until it is selected for the review process.

1. To run the **Place In Queue** report, log into Trust Online and click on the **Reports** tab.



2. This will direct you to the **Reports** page which displays a list of pre-formatted reports in which everyone in **your** firm has access to. Click on the **Place In Queue Report** to begin the reports process.



3. After clicking on this report, a new page will be displayed with a number of criteria to select from. First select the **Trust** from the trust drop-down. You may only select one Trust at a time.

The screenshot shows a form for creating a report. At the top, there are two dropdown menus: 'Trust' set to 'OC' and 'Output Type' set to 'PDF'. Below these is a 'Create Report' button. Underneath are two more dropdown menus: 'Status' and 'Attorney'. The 'Status' dropdown is currently set to 'All', and the 'Attorney' dropdown is also set to 'All'. The 'Status' dropdown list shows 'All', 'Ready to Review', and 'Ready to Re-Review'. The 'Attorney' dropdown list shows 'All', 'SMITH, JOHN', and 'Smith, Robert'.

4. Next, specify the **Status(s)** from the list box or you may select **All** to run a report for all status. You may select multiple status by selecting the first one and then holding the **<Ctrl>** button while selecting other status in the list.

This screenshot is identical to the previous one, but the 'Status' dropdown menu is now open, and 'Ready to Review' and 'Ready to Re-Review' are selected, indicated by blue highlights.

- Next, specify the **Attorney(s)** from the list box or you may select **All** to run a report for all attorneys in the firm. You may select multiple attorneys by selecting the first one and then holding the <Ctrl> button while selecting other attorneys in the list.

- Next, specify the **Output Type** from the drop-down box. The option selected will mainly depend upon your reporting requirements. To view the data in a readable formatted report, you may select **PDF** or **EXCEL** types. The PDF version may be preferable when printing the formatted report. For data in a spreadsheet format with simple column headings, select the **CSV** type.

- After selecting the Output Type, click on the **Create Report** button, a file will open with the following data: Status, Firm Name, Attorney Name, Claim Number, Firm File Number, Injury, Process Option, Exposed Name, Exposed Masked SSN, Place In Queue and Date Received.

- PDF

Place In Queue Report									
Owens Corning/Fibreboard Asbestos Personal Injury Trust (OC)									
Firm Name	Attorney Name	Claim #	Firm File #	Injury	Option	Injured	SSN	PIQ	Received
Ready to Review									
Acme Law	SMITH, JOHN S	11569290		Level IV. Severe Asbestosis	Individual	nita, anita	*****1655	28463	01/26/2016

- EXCEL

Place In Queue Report									
Owens Corning/Fibreboard Asbestos Personal Injury Trust (OC)									
Firm Name	Attorney Name	Claim #	Firm File #	Injury	Option	Injured	SSN	PIQ	Received
Ready to Review									
Acme Law	SMITH, JOHN S	11569290		Level IV. Severe Asbestosis	Individual	nita, anita	*****1655	28463	01/26/2016

- CSV

	A	B	C	D	E	F	G	H	I	J	K
1	Status	Firm Name	Attorney Name	Claim Number	Firm File Number	Injury	Process Option	Exposed Name	Exposed SSN	Place In Queue	Date Received
2	Ready to Review	Acme Law	SMITH, JOHN S	11569290		Level IV. Severe Asbestosis	Individual	nita, anita	*****1655	28463	1/26/2016

- To determine the approximate length of time the claim will be waiting until it is selected for the review process, go to the Claim Search page and enter the claim number from the report. From the search results, click on the name to open the claim in the General Tab.

General
Deficiency
Changes

Claim Form
Documents
Print Claim Form
Defer Claim
Withdraw Claim

Claim Number	11569290	Alleged Injury	Level IV. Severe Asbestosis
Current Queue	Review Queue	Evaluated Injury	
Status	Ready to Review	Jurisdiction	AZ
CheckOut Date		Last Review Date	
Checked Out By	Not checked out.	Attorney	SMITH, JOHN
Date Received	1/26/2016	Firm	Acme Law (Law Acme)
Place in Queue	28463	Assigned To	<input type="text" value=""/>
FIFO Number	201601261988071019350810	Firm Passkey	8B29F3D

- From the previous image, click on the label “Place in Queue” to open a new window which displays the OC Weekly Averages for Initial Review and Re-Review. In the claim example, the current place in queue is 28463. Using the Initial Review average of 206 and the current place in queue, the user can calculate the time it will take for this claim to be reviewed.

OC Weekly Average		
Date Updated	Initial Review	Re-Review
11/1/2020	206	260

We hope that with this useful bit of information as well as other resources available through Trust Online, we can better help you manage your claims inventory and its current progression through the system.